

## **Quick Setup Guide**

HD Wireless PTZ Dome IP Camera

Model: FI9828P



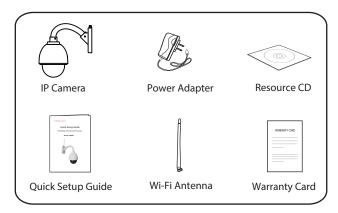
To view this guide in other languages (e.g. Nederlands, Deutsch, Français, Español), and for detailed manuals, tools, etc., please visit <a href="http://www.foscam.com">http://www.foscam.com</a> Support > Download Center.

V4.7.3 EQ982816

# Setting Up Your Foscam Security Camera

## **A** Getting Started

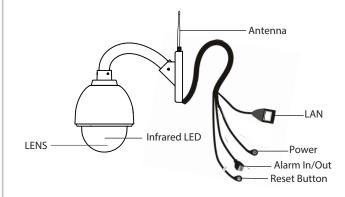
### **Package Contents**



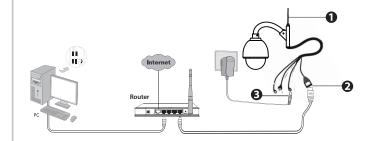
### **Security Tips**

- Please change the password of your camera regularly, using a combination of numbers, letters and special characters.
- We recommend that you regularly update your camera to the latest available software and firmware versions to help ensure the best experience for your camera.

## **B** Physical Description



# **C** Setting Up Your Camera: Wired Connection via Foscam App



#### Minimum Requirements:

To help ensure a smoother video experience on the smartphone, it's recommended that your smartphone has the following:

- IOS: version 8.1 or higher.
- Android: 4.1 or higher, using a device with a Graphics Processing Unit (GPU) function.

### **Camera Setup Steps:**

- 1. Please mount the antenna and make sure it is in a vertical upright position.
- 2. Connect the camera to your Internet router using an Ethernet cable.
- 3. Connect the power adapter to the camera.
- 4. Download the App.

From your smartphone, search for "Foscam" oi via the App Store or Google Play Store. Download, install and open the App to begin configuration.

5. Add the IP Camera.

Run the APP, and then register for a Foscam account. Once logged in, you can tap the "+" button on the App and follow the setup wizard to add your camera.

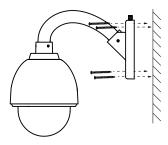
## **D** Other Ways to Access Your Camera

## Web User Interface (Firefox and Internet Explorer)

If you would like to manage your camera more professionally, we suggest you access your camera via browser. You can download the "Equipment Search Tool" from

http://foscam.com/downloadcenter/software-tools.html to your computer, then access the camera directly via Firefox or Internet Explorer.

## **E** Hardware Installation



Fixate the camera on your preferred location and use the provided screws to mount it.

#### Please Note:

Ensure that the rain or water will not reach the connector ports at the end of the pig tail wiring. These connectors are not weather-resistant.

## **F** Important Notice

#### ■ Camera Username & Password

The camera username & password are used to access and manage your camera. Having a strong password can improve the security of your camera significantly.

If you have forgotten either of them, please press the "Reset" button and hold it for more than 10 seconds while the camera is powered on. Then release the button and wait for a few moments until the camera automatically reboot. The default settings will be restored. The default username / password will then become admin / (blank), respectively.

After restoring to the factory default settings, please delete the camera from Foscam App, and then add it again.

#### Storage Media

Your camera supports NVR (Network Video Recorder), and Micro SD card storage formats. If you wish to record and playback large amounts of video, we recommend using a Foscam NVR device as well.

#### **■** Firmware Upgrade

You can upgrade the firmware of your camera with Foscam App by using the new "One-key Online Upgrade" feature (Open Foscam APP, select **Settings > Firmware Upgrade**).

You also can download the latest version to upgrade your camera from our official website <a href="http://www.foscam.com">http://www.foscam.com</a> (Select **Support > Download Center > Firmware Downloads**).

#### Safety Tips

- Please ensure that the proper power supply is used before using the camera.
- Please install the camera securely using the screws provided.
- To avoid the risk of fire or electric shock, please keep your camera in a cool, dry place.
- Please keep the camera out of reach of small children.
- Change your default port to a greater range to help ensure the safety of your connection.
- Check the logs of your Foscam cameras frequently. Foscam
   Cameras have embedded logs reminding you which IP addresses are accessing the camera.





CE Certificate Website: http://www.foscam.com/company/ce-certificate.html

www.foscam.com

Questions? For any issues that occur during the setup process, please write to **tech@foscam.com** —we're here to help!