

# **Quick Setup Guide**

Outdoor HD Security Camera



Model: FI9900EP / FI9901EP





Model: FI9803EP

To view this guide in other languages (e.g. Nederlands, Deutsch, Français, Español), and for detailed manuals, tools, etc., please visit foscam.com/downloads.

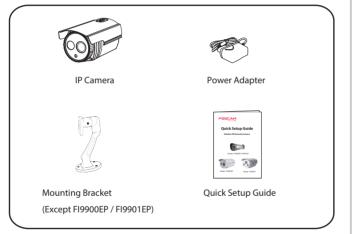
Model: FI9903P

V5.1.5 EO980322

# **Setting Up Your Foscam Security Camera**

# **A** Getting Started

## **Package Contents**



## **Security Tips**

- Please change the password of your camera regularly, using a combination of numbers, letters and special characters.
- We recommend that you regularly update your camera to the latest available software and firmware versions to help ensure the best experience for your camera.

# **B** Physical Description

## FI9803EP / FI9903P



### FI9900EP / FI9901EP

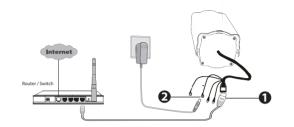


#### Warning:



The cords on this product presents a potential strangulation hazard. For child safety, please keep these cords out of the reach of children. (Part of the models without cable)

# **C** Setting Up Your Camera: **Wired Connection via Foscam App**



Note: For FI9900EP, FI9901EP, FI9803EP, a power adapter is unnecessary if the router / switch supports PoE (Power over Ethernet) functionality, otherwise, please connect the power adapter to the camera.

## Minimum Requirements:

To help ensure a smoother video experience on the smartphone, it's recommended that your smartphone has the following:

- iOS: version 8.1 or higher.
- Android: 4.1 or higher, using a device with a Graphics Processing Unit (GPU) function.

## **Camera Setup Steps:**

- 1. Connect the camera to your Internet router using an Ethernet cable.
- 2. Connect the power adapter to the camera, and wait for a few moments until the camera alerts you that the "Wired connection succeeded" (if the device is connected with the audio output device).

- 3. From your smartphone, search for "Foscam" via the App Store or Google Play Store, Download, install and open the App to begin configuration.
- 4. Under "My Cameras," select "Tap + to add new camera" and then scan the QR code, which is located at the bottom of your camera (see illustrations below).



Tap + button



Scan the OR code which is located on your camera.

5. On the "Which way to choose" screen, confirm that "Wired" is selected (upper-left corner) and tap "Ready." Wait a few moments for a message confirming that the setup process has been completed (see illustrations below).







Connection succeeded!

# **D** Other Ways to Access Your Camera

## ■ Foscam Cloud Service (



You can access the camera via the Foscam Cloud website: https://www.myfoscam.com

Some of the benefits of viewing your camera in the cloud:

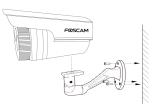
- It's simple and convenient to remotely access and manage all your WiFi security cameras.
- Enjoy the latest features first through Foscam Cloud including cloud storage, video sharing, and more.
- Getting started is fast—if you have already registered an account through Foscam App, you can directly use your login credentials for Foscam Cloud.

# ■ Web User Interface (Firefox and Internet Explorer)

If you would like to manage your camera more professionally, we suggest you access your camera via browser. You can download the "Equipment Search Tool" from **foscam.com/tools** to your computer, then access the camera directly via Firefox or Internet Explorer.

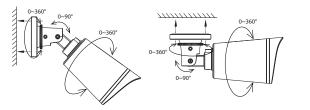
## **E** Hardware Installation

#### FI9803EP / FI9903P



- **1.** Fasten the mount to the desired wall using the 3 screws provided.
- Install the camera on the mounting bracket using the last screw to complete mounting installation.

### FI9900EP / FI9901EP



Fixate the camera on your preferred location and use the screws provided to mount it.

#### **Please Note:**

Ensure that the rain or water will not reach the connector ports at the end of the pig tail wiring. These connectors are not weather-resistant.

# **F** Important Notice

## Camera Username & Password

The camera username & password are used to access and manage your camera. Having a strong password can improve the security of your camera significantly.

If you have forgotten either of them, please press the "Reset" button and hold it for more than 15 seconds while the camera is powered on. After hearing the voice prompt (if the device is connected with the audio output device), release the button. The camera will automatically reboot and the default settings will be restored. The default username / password will then become admin / (blank), respectively.

After restoring to the factory default settings, please delete the camera from Foscam App, and then add it again.

#### Foscam Cloud Service Account Username & Password

Your Foscam Cloud service account and password may be used to access both Foscam App and the Foscam Cloud service website.

Therefore, you may register the account username & password on either one.

## Storage Media

Your camera supports cloud, NVR (Network Video Recorder), and Micro SD card (maybe some models do not support SD card) storage formats.

If you wish to record and playback large amounts of video, we recommend using a Foscam NVR device as well.

## ■ Firmware Upgrade

You can upgrade the firmware of your camera with Foscam App by using the new "One-key Online Upgrade" feature (Open Foscam APP, select **Settings > Firmware Upgrade**).

You also can download the latest version to upgrade your camera from our official website **foscam.com/upgrades**.

## Safety Tips

- Please ensure that the proper power supply is used before using the camera.
- Please install the camera and bracket (maybe some models do not provide bracket) securely using the screws provided.
- To avoid the risk of fire or electric shock, please keep your camera in a cool, dry place.
- Please keep the camera out of reach of small children.
- Change your default port to a greater range to help ensure the safety of your connection.
- Check the logs of your Foscam cameras frequently. Foscam cameras have embedded logs reminding you which IP addresses are accessing the camera.





CE Certificate Website: http://www.foscam.com/company/ce-certificate.html

Exporter and Importer Information Opened to Public: http://www.foscam.com/company/open-information.html

www.foscam.com

Questions? For any issues that occur during the setup process, please write to <a href="mailto:support@foscam.com">support@foscam.com</a> —we're here to help!

As a result of product upgrades and other reasons, this guide may not be able to update in time, resulting in inconsistent with the official website information, please take the official website (www.foscam.com) information as the standard.